

FIFA WOMEN'S WORLD CUP FRANCE 2019™

HOSPITALITY WEBSHOP SALES REGULATIONS

1. Purpose and Applicability of the Sales Regulations

- 1.1. These Sales Regulations outline the terms and conditions which apply to, and govern, the sale through the Webshop and use of Hospitality Packages for the FIFA Women's World Cup France 2019™.
- 1.2. Each Customer acknowledges and agrees that, by (i) completing the Application Process, and (ii) clicking the Acceptance of Terms and Conditions Box, the Customer confirms that it has read, understood and accepts these Sales Regulations and, subject to Section 9, the Additional Terms, and that it agrees to be irrevocably and unconditionally bound by these Sales Regulations and the Additional Terms. These Sales Regulations form an integral part, and are a binding component, of the Sales Agreement. The terms and conditions contained in these Sales Regulations shall, in any case, prevail over any other terms that the Customer may seek to impose or incorporate, or which are implied by custom, practice or course of dealing. Any such other terms shall be deemed rejected by MATCH Hospitality.
- 1.3. MATCH Hospitality reserves the right to amend the manner in which it sells Hospitality Packages, and reserves the right to amend these Sales Regulations from time to time. Each Sales Agreement will be governed by the Sales Regulations in force at the date on which the Customer completes the Application Process and clicks the Acceptance of Terms and Conditions Box. MATCH Hospitality may also at any time and without notice change the scope, pricing and availability of future Hospitality Package product offerings.
- 1.4. All capitalised terms used in these Sales Regulations shall have the meaning ascribed to them in Section 17.

2. Application Process

- 2.1. The Customer acknowledges and agrees that the Application Process involves a number of steps including but not limited to: (i) creating an account with MATCH Hospitality, (ii) providing payment details to MATCH Hospitality, (iii) completing and submitting an Order Form to MATCH Hospitality, and (iv) clicking the Acceptance of Terms and Conditions Box.
- 2.2. Completion of the Application Process does not guarantee the availability of the Hospitality Packages which the Customer has ordered. Completion of the Application Process constitutes an irrevocable and binding offer to MATCH Hospitality by the Customer to purchase the Hospitality Packages for which the Customer has applied which may be accepted or rejected by MATCH Hospitality (at its sole discretion). Any template Order Form or other order form provided by MATCH Hospitality for the Customer to complete will not, under any circumstances, constitute an offer or public offer by MATCH Hospitality.
- 2.3. If MATCH Hospitality elects to accept the Customer's offer to purchase the Hospitality Packages, it will confirm its acceptance by issuing the Customer a Confirmation of Purchase. The Customer acknowledges and agrees that payment in full of the price of the Hospitality Packages may be irrevocably debited from the Customer's account and credited to MATCH Hospitality's account prior to MATCH Hospitality emailing the Customer a Confirmation of Purchase.

- 2.4. MATCH Hospitality reserves the right in its sole discretion to impose a limit on Hospitality Packages which a Customer may purchase whether by reference to (i) quantities, (ii) package type, category series or location and/or (iii) monetary value; provided that a Customer may purchase up to a maximum of forty (40) Hospitality Packages per Match, or two (2) Suites per Match (unless otherwise approved in writing by MATCH Hospitality and FIFA).

3. Order Form

- 3.1. Each Customer is responsible for correctly completing and providing all information required by MATCH Hospitality under the Application Process including the full completion and submission of the Order Form. MATCH Hospitality reserves the right to reject any applications which are incomplete or incorrect.
- 3.2. MATCH Hospitality shall not be liable for any sort of incorrect entry of information, technical malfunctions of the internet, failure of computer hardware or software, or lost or incomplete applications or failure to communicate with any Customer by email due to the non-acceptance or delivery failure of the Confirmation of Purchase by the Customer's email.
- 3.3. If the Order Form is submitted by an individual on behalf of a company, corporate or other legal entity, the individual who completes and submits the Order Form and clicks the Acceptance of Terms and Conditions Box agrees, represents and warrants that he or she has the legal capacity and authority to bind the company or legal entity indicated in the Order Form. The individual agrees, represents and warrants that he or she is of legal age to enter into binding agreements. The Sales Agreement will be entered into by the company or other legal entity and MATCH Hospitality.
- 3.4. The Customer acknowledges and agrees that it is responsible for maintaining the confidentiality of its account and password and is fully responsible for all activities that occur in respect of the account and password. The Customer agrees to: (i) immediately notify MATCH Hospitality of any unauthorised use of its account or password and any other breach of security, and (ii) ensure that it exits its account at the end of each session. MATCH Hospitality cannot and will not be liable for any loss or damage arising from the Customer's failure to comply with this Section 3.4.

4. The Sales Agreement

- 4.1. Subject to Section 9, each Sales Agreement shall consist of, and incorporate the terms of:
- (i) the Order Form and Confirmation of Purchase;
 - (ii) the Product Description;
 - (iii) these Sales Regulations;
 - (iv) the Ticket GTCs; and
 - (v) the Stadium Code of Conduct.

Any other samples, drawings, descriptive matter or advertising issued by MATCH Hospitality or MATCH Hospitality Sales Agent (whether or not on the Webshop), and any illustrations or descriptions of the Hospitality Packages contained in MATCH Hospitality's catalogues or brochures are issued, displayed or published for the sole

purpose of giving an approximate idea of the Hospitality Packages, and shall not, under any circumstance, constitute an offer or public offer by MATCH Hospitality. They shall not form part of the Sales Agreement or have any contractual force.

- 4.2. MATCH Hospitality is the principal in the sale of Hospitality Packages to Customers. The Customer acknowledges and agrees, however, that MATCH Hospitality has been authorised by FIFA and the LOC to provide, as an agent for the LOC, a Ticket to the Customer as an integral part of each Hospitality Package and that FIFA the LOC upon MATCH Hospitality's notification to the LOC of the sale of Hospitality Packages to Customers, automatically becomes the principal in the sale of the Ticket being part of a Hospitality Package. The Customer hereby accepts this direct contractual relationship with the LOC concerning the sale of the Ticket being part of the Hospitality Package and acknowledges that, based on this direct relationship between the LOC and Customer with respect to Tickets, the LOC has the right to exercise any of the rights and remedies with respect to Tickets pursuant to the Ticket GTCs and the Stadium Code of Conduct as well as any other documents of the Sales Agreement.
- 4.3. MATCH Hospitality has, in certain territories and for certain customer groups, appointed MATCH Hospitality Sales Agents to assist in the identification of Customers and in concluding agreements for the sale of Hospitality Packages. The Customer acknowledges and agrees that no MATCH Hospitality Sales Agent has the power or authority to formally accept or commit MATCH Hospitality to any sale of Hospitality Packages (whether on its own account or on behalf of MATCH Hospitality), to make any representations, commitments, promises, guarantees, warranties or undertakings on behalf of MATCH Hospitality, FIFA and/or the LOC, or to bind MATCH Hospitality, FIFA and/or the LOC in any way.
- 4.4. To the extent permitted by the applicable law, the Sales Agreement represents the sole and complete statement of the respective rights and obligations of MATCH Hospitality and the Customer with regard to the sale by MATCH Hospitality and purchase by Customer of the Hospitality Packages. The Sales Agreement supersedes and extinguishes any and all other oral and/or written correspondence, representations, understandings, negotiations, arrangements, proposals, sales materials and agreements relating to the purchase of the Hospitality Packages which are the subject of the Confirmation of Purchase.
- 4.5. All sales of Hospitality Packages under a Sales Agreement are final and binding on the Customer. Subject to Section 6.6 below, all payments made by Customers in connection with Hospitality Packages (whether or not such Hospitality Packages are the subject of a Sales Agreement which is terminated) are to be treated as non-refundable, and MATCH Hospitality shall be under no obligation to repay any sums to the Customer (unless MATCH Hospitality agrees otherwise).
- 4.6. Subject to Section 2.4 above, the sale of certain Hospitality Packages may (where expressly stated) include an opportunity for the Customer to purchase certain additional Hospitality Packages in the same or a different category and at the same or alternative locations in the Stadium. Any such opportunity will be strictly subject to availability and MATCH Hospitality's formal written agreement.
- 4.7. Within 7 days of the date of MATCH Hospitality issuing its Confirmation of Purchase to the Customer, MATCH Hospitality may terminate and cancel the Sales Agreement, for any reason, on written notice to the Customer and refund to the Customer all sums paid by the Customer under the Sales Agreement

5. Hospitality Packages

- 5.1. The scope of the services and benefits made available to the Customer by MATCH Hospitality in respect of each Hospitality Package will be outlined in the Product Description. Customers may not, following the conclusion of the Sales Agreement, request substitutions for, or alterations to, any Hospitality Package services and benefits. MATCH Hospitality reserves the right (exercisable at its sole and absolute discretion) to make any such substitutions or alterations.
- 5.2. The Customer accepts and acknowledges that the scope of the Hospitality Package services and benefits made available to it under the Sales Agreement are subject to such changes as may be required for reasons of public safety and security, or as may be reasonably determined by MATCH Hospitality and/or FIFA, from time to time. MATCH Hospitality shall notify the Customer of such changes as soon as reasonably possible.
- 5.3. The Customer accepts and acknowledges that certain hospitality benefits and/or services may be delivered by MATCH Hospitality in Hospitality Facilities which are located in temporary hospitality structures and/or in the Stadium in respect of which construction may not be completed as at the date of the Sales Agreement. In either circumstance, detailed descriptions of the applicable Hospitality Facility will be provided by MATCH Hospitality as and when practicable.
- 5.4. The Customer and each of its Guests are required to bring with them, on the applicable Match day, both the Ticket and the Hospitality Access Device to enable them to access a seat to view the Match and to access the Hospitality Facilities, together with any additional or alternative document, pass or form of identification that are notified to the Customer in order for the Customer and each of its guests to access such seats and Hospitality Facilities.
- 5.5. Customers who require special assistance due to a disability (including but not limited to wheelchair seating and/or wheelchair access to Hospitality Facilities and/or a Stadium) are requested to consider their requirements prior to purchasing Hospitality Packages and to notify MATCH Hospitality (or the MATCH Hospitality Sales Agent) prior to delivery of any Confirmation of Purchase. In the event that any Customer, following the purchase of any Hospitality Package, subsequently wishes to provide a Hospitality Package to a person who requires any special assistance due to a disability, the Customer shall promptly notify MATCH Hospitality in writing (or the MATCH Hospitality Sales Agent) as soon as reasonably practical and MATCH Hospitality will use reasonable efforts to provide such special assistance (subject to availability). Customers who require the attendance of a support person should please be informed that such support person shall themselves require a Hospitality Package (of the same Product), which shall be sold at the published list price, without discount.
- 5.6. The Customer acknowledges and agrees that some Stadiums are not yet at the point of final construction/renovation for the FIFA Women's World Cup France 2019™ and that due to this fact, stadium plans may change between the purchase of a Hospitality Package and the relevant Match. Therefore, if a Customer purchases a Hospitality Package which incorporates the right to use a Suite, and the capacity or the location of the Suite must be changed as a result, the price payable in respect of such Hospitality Package may be subject to a corresponding increase or reduction of the price payable by the Customer pursuant to the Sales Agreement, calculated by reference to the price list provided to the Customer on the Webshop prior to purchase. In the event of any reduction, MATCH Hospitality will credit the difference to the Customer and if there is any increase the Customer shall pay the additional amount or have the right to cancel all Hospitality Package(s) associated with such Suite and to receive a refund in respect of those Hospitality Package(s). MATCH Hospitality will endeavour to notify the Customer

of any required changes prior to the final instalment payment contemplated by the Sales Agreement.

- 5.7. Subject to the Product Description, the Customer acknowledges and agrees that parking passes (i) are subject to availability and final confirmation by MATCH Hospitality (ii) must be specifically requested in writing by the Customer and (iii) will, unless MATCH Hospitality determines otherwise (at its sole discretion), be allocated on the basis of one (1) automobile space per Match for every four (4) Hospitality Packages purchased per Match or one (1) bus space per Match for every forty (40) Hospitality Packages purchased per Match.
- 5.8. The Customer voluntarily enters the Sales Agreement acknowledging that the Hospitality Package price is an all-inclusive price, which includes food, beverage and which may also include gift products, which are not typically served at the Stadium and are not capable of being separately priced or sold as individual servings.

6. Payment

- 6.1. By completing the Application Process, the Customer authorises MATCH Hospitality to take payment from the Customer's Accepted Card for the applicable aggregate amount set out in the Confirmation of Purchase without further notice. The Customer is responsible for ensuring that there are sufficient funds available on its Accepted Card at the time any payment is taken by MATCH Hospitality
- 6.2. Payments through the Webshop may only be made by Accepted Card; provided that other payments to MATCH Hospitality in respect of the purchase Hospitality Package (for the avoidance of doubt other than through the Webshop) may be made by wire transfer or those credit cards identified as being accepted by MATCH Hospitality from time to time.
- 6.3. Any VAT and/or other consumption or applicable local tax, fees or dues will be reflected in the Confirmation of Purchase and/or relevant invoice at the applicable rate and shall be payable by the Customer in addition to the price of the Hospitality Package.
- 6.4. Payments must be received in full in the currency identified during the Application Process, and subsequently confirmed in the Confirmation of Purchase.
- 6.5. Any and all bank or wire payment, currency conversion, currency exchange control, credit card charge or other charges incurred in connection with any payment obligation outlined in Section 6.1 above will be the sole responsibility of, and be borne and payable by the Customer in addition to the price of the Hospitality Packages.
- 6.6. No refunds of any amounts paid by the Customer to MATCH Hospitality will be made to the Customer under any circumstances except with respect to:
 - (i) the cancellation of any Hospitality Package in the circumstances described in Section 4.7 or 5.6; or
 - (ii) the cancellation of any Match in the manner outlined in Section 14.3.

No interest shall be payable in relation to any such refunds payable to the Customer under the Sales Agreement. Refunds payable in connection with:

- (i) Section 6.6 (i) above shall be made no later than thirty (30) days after the relevant Hospitality Package cancellation; and
 - (ii) Section 6.6 (ii) above shall be made no later than thirty (30) days after the cancellation of the Match.
- 6.7. If payment of any monies which are due and payable pursuant to Section 6.1 is not received by MATCH Hospitality in full for any reason, MATCH Hospitality may upon giving notice to the Customer, in addition to all other rights and remedies available to it at law:
- (i) terminate the entire Sales Agreement, or, alternatively, revoke its acceptance as regards the entire Sales Agreement;
 - (ii) terminate the Sales Agreement in respect of a certain number of specified Hospitality Packages only or, alternatively, revoke its acceptance as regards the Sales Agreement in respect of a certain number of specified Hospitality Packages only;
 - (iii) immediately and without further notice make available for sale to third parties each Hospitality Package which is the subject of any termination or revocation;
 - (iv) retain, as a non-refundable deposit, any amounts paid by the Customer as at the date of such termination or revocation;
 - (v) charge the Customer interest on all amounts outstanding at five percent (5%) above 12 month US Dollar Libor rate as it may vary from time to time from the date payment became due until actual payment is made;
 - (vi) terminate or suspend any of MATCH Hospitality's obligations under the Sales Agreement; and/or
 - (vii) claim for all further losses and costs suffered by MATCH Hospitality as a result of non-payment and/or late payment.

MATCH Hospitality retains the right to claim damages which are in excess of the amounts specified above.

- 6.8. The misuse of an Accepted Card or use without authorisation of the legal holder of the Accepted Card is viewed in the most serious manner by MATCH Hospitality and MATCH Hospitality reserves the right to take legal action against those committing or attempting to commit online fraud, or similar criminal or civil offence.
- 6.9. MATCH Hospitality reserves the right to refuse to process payments in respect of Customers with a prior history of questionable charges or where MATCH Hospitality reasonably believes a sale may result in a breach of the Sales Agreement. MATCH Hospitality may carry out such checks as it considers appropriate before processing an Accepted Card payment for security purposes. As part of such checks, the Customer grants to MATCH Hospitality the right to disclose personal data to third parties for the purposes of carrying out these security checks. The Customer acknowledges and agrees that MATCH Hospitality will not be liable for any damages resulting from its decision not to process a payment. The Customer explicitly approves the transfer of their personal data in this context.

7. Delivery of Hospitality Package Components

7.1. Subject to Sections 7.2-7.8 inclusive, MATCH Hospitality will use reasonable endeavours to procure that, Hospitality Access Devices, Tickets, any parking pass and all other applicable Hospitality Package components will be:

- (i) delivered to the address stated in the Confirmation of Purchase (or to a different address subsequently agreed in writing by MATCH Hospitality) by a method of MATCH Hospitality's choice; or
- (ii) made available for collection by the Customer at MATCH Hospitality customer service centres, in accordance with policies to be established by MATCH Hospitality and notified to the Customer; or
- (iii) made available for collection at an alternative location if this is notified in advance to the Customer by MATCH Hospitality; or
- (iv) made available to the Customer through a MATCH Hospitality or LOC online portal. To gain access to the Stadium, the Customer and/or Customer's guests may be required to physically print the applicable Hospitality Access Devices, Tickets, any parking pass and other applicable Hospitality Package components so that they are readable by MATCH Hospitality or the LOC, or their applicable electronic security devices.

MATCH Hospitality shall be under no obligation to deliver or make available the Hospitality Access Devices, Tickets, any parking pass and all other applicable Hospitality Package components at the same time and may deliver the respective components at different times and to different locations in accordance with 7.1 (i), (ii) and (iii) above.

The Customer acknowledges and agrees that the delivery or the availability for collection or to print, of Hospitality Package components is subject to the Customer having complied in full with all elements of the Sales Agreement.

7.2. Unless otherwise notified in writing to the Customer by MATCH Hospitality, MATCH Hospitality shall not be responsible on behalf of any Customer or Guest for applying for collecting or providing any travel visa or substitutional permits (including any form of fan identification system such as a fan passport or equivalent document or permit) to enter or exit France. The Customer remains responsible at all times for taking care of all general and event-specific requirements relating to their own and their Guests' entry to and exit from France and in relation to their movement inside France.

7.3. Neither MATCH Hospitality nor any MATCH Hospitality Sales Agent will be responsible or liable in any way to a Customer or any third party as a result of any late delivery of a Hospitality Package which arises as a result of a failure of and/or interruption to any delivery services or failure, act or omission of any third party supplier or local authority or government department.

7.4. MATCH Hospitality will not deliver Hospitality Packages to post office boxes, unless agreed otherwise in writing by MATCH Hospitality on a case-by-case basis. The Customer is required to provide a street address as well as the name and contact details of an individual which has been expressly authorised to take delivery of the Hospitality Packages. It is the Customer's responsibility to arrange for an authorised representative to be present at the delivery address to take delivery of every Hospitality Package and to notify MATCH Hospitality of any change in the proposed delivery address.

- 7.5. Save in respect of last minute sales or as MATCH Hospitality may determine (acting reasonably), if the Customer has not received the Ticket, Hospitality Access Device and all other applicable Hospitality Package components at least three (3) weeks prior to first Match of the FIFA Women's World Cup France 2019™, the Customer will immediately notify MATCH Hospitality (or the MATCH Hospitality Sales Agent) in writing.
- 7.6. Any Ticket, Hospitality Access Device, parking pass or any other applicable Hospitality Package components which has become damaged in any way after delivery to, or collection or printing by, the Customer and is, as a consequence, unreadable, may not be accepted for admission to, or use at, a Stadium and/or Hospitality Facility. It is the sole responsibility of the Customer to (i) immediately notify MATCH Hospitality or a MATCH Hospitality Sales Agent, in writing, in the event that any Ticket, Hospitality Access Device, parking pass or any other applicable Hospitality Package components is delivered or collected in a damaged condition or (ii) (if possible) reprint. In the absence of any such written notification, the relevant Ticket, Hospitality Access Device, parking pass or any other applicable Hospitality Package components will be deemed to be undamaged at delivery or collection.
- 7.7. FIFA, MATCH Hospitality and MATCH Hospitality Sales Agents shall not be responsible or liable in any way to a Customer or any third party for any lost, stolen, damaged, destroyed, forgotten or mutilated Ticket, Hospitality Access Device or parking passes or other Hospitality Package component once received, collected or printed by the Customer.
- 7.8. MATCH Hospitality reserves the right to determine whether to issue replacement Hospitality Access Devices, Tickets or parking passes, or any other applicable Hospitality Package components in the event of any occurrence of the circumstances outlined in Sections 7.5, 7.6 and/or 7.7, and to determine the conditions which may apply to any such replacements. MATCH Hospitality reserves the right to determine the conditions which shall apply to the replacement Hospitality Access Devices, Tickets, parking passes, or any other applicable Hospitality Package components in the event of any occurrence of the circumstances outlined in Sections 7.5, 7.6 and/or 7.7.

8. Hospitality Services

The Customer acknowledges and agrees that:

- (i) access to any Stadium and/or Hospitality Facilities is strictly limited to the day of the Match in respect of which a Hospitality Package has been purchased, and to the times indicated by MATCH Hospitality from time to time;
- (ii) the delivery of all hospitality services and benefits in connection with a Hospitality Package are subject to applicable laws. By way of illustration only, and without limitation, it may be that there is a general prohibition on the serving of alcoholic beverages at certain Stadium and/or Hospitality Facilities other than at certain times;
- (iii) MATCH Hospitality retains the right to amend the scope of the Hospitality Facilities and hospitality services and benefits applicable to any Hospitality Package, provided that MATCH Hospitality provides the Customer with replacement hospitality services and benefits of substantially similar or better quality and value;
- (iv) access to Hospitality Facilities will be limited to Customers and Guests who are in possession of an appropriate Hospitality Access Devices; and

- (v) MATCH Hospitality will use reasonable efforts to procure that Tickets which form part of Hospitality Packages which are the subject of a single Sales Agreement will, wherever reasonably possible, correspond to Stadium seats which are adjacent to each other or in the same block. No guarantees or warranties are provided by MATCH Hospitality that seats will be adjacent to each other or in the same block.

9. Ticket GTCs and the Stadium Code of Conduct

- 9.1. The Ticket GTCs, the Stadium Code of Conduct and these Sales Regulations each form an integral part of the Sales Agreement, and the Customer irrevocably and unconditionally undertakes and agrees to fully comply with the Ticket GTCs, the Stadium Code of Conduct and these Sales Regulations. The Ticket GTCs and Stadium Code of Conduct comprise the version to which the Customer agrees to be bound at the date of submission of the Customer's Order Form and as amended from time to time. The Customer agrees to accept and comply with any updated version of the Ticket GTCs and Stadium Code of Conduct issued subsequently. Each Customer and Guest who uses a Ticket to enter the Stadium will be deemed to have fully and irrevocably agreed to accept, and comply with, the Stadium Code of Conduct
- 9.2. The Customer further agrees to ensure that its Guests fully comply with the Ticket GTCs, the Stadium Code of Conduct and these Sales Regulations and the Customer, regardless of the Customer's fault, remains primarily liable to MATCH Hospitality for any non-compliance by the Guest. The Customer shall also remain directly liable to the LOC for any non-compliance by it or its Guest(s) of the Ticket GTCs or the Stadium Code of Conduct. It is the Customer's responsibility to notify to each individual Guest in writing of the requirements of the Ticket GTCs, the Stadium Code of Conduct and these Sales Regulations and to ensure full compliance with the same by its Guests.
- 9.3. All of the terms and conditions reflected in the Ticket GTCs and these Sales Regulations with respect to the Stadium to which a Ticket Holder gains access through the use of a Ticket shall also apply to the Hospitality Facilities, in so far as is relevant, to which the Customer gains access through the use of Hospitality Access Device on Match days.
- 9.4. With respect to a Ticket which comprises part of a Hospitality Package, any reference to the "Ticket Applicant" in the Ticket GTCs shall be considered a reference to the Customer, and any reference to the "Ticket Holder" in the Ticket GTCs shall be considered a reference to the Customer and/or the Guest to whom the Customer provides a Ticket which forms part of a Hospitality Package.
- 9.5. Any measures taken or imposed by a FIFA World Cup™ Authority with respect to any Match, any Ticket or any Stadium shall apply to the Customer and/or its Guests. By way of illustration only, if any Ticket is cancelled or a Customer or Guest is expelled from, or refused entrance to, the Stadium and/or the Hospitality Facilities as a result of a violation of the Ticket GTCs, the Stadium Code of Conduct or these Sales Regulations or as result of any action authorised pursuant to any law, regulation or by-law, the Customer and/or the Guest may (without prejudice to any other rights or remedies MATCH Hospitality may have) lose all rights pursuant to its Hospitality Package(s) (including the Ticket component), with no right of refund.
- 9.6. THE LOCATIONS OF SEATS FOR SPECIFIC TICKET CATEGORIES FOR MATCHES AT THE STADIUMS ARE DETERMINED BY FIFA AND/OR THE LOC IN ITS DISCRETION (NOT BY MATCH HOSPITALITY). THE CUSTOMER AGREES THAT MATCH HOSPITALITY SHALL NOT BE RESPONSIBLE OR LIABLE IN ANY WAY TO A CUSTOMER AND/OR ANY GUESTS IN RELATION TO ANY COMPLAINTS, CLAIMS, LOSSES, COSTS, EXPENSES AND/OR DAMAGES RELATING TO LOCATIONS OF SEATS PROVIDED THE LOCATIONS OF SUCH

SEATS CORRESPOND WITH THE CORRECT TICKET CATEGORY FOR THE PARTICULAR MATCH AT THE RELEVANT STADIUM.

- 9.7. Product category and seat allocation location decisions will not become final until 2019. Any drawings included as part of the Product Description are therefore approximate depictions, not actual and should not be considered definitive. Each Stadium and Match may be configured differently.

10. Data

- 10.1. The Customer agrees that it shall comply with the directives of FIFA, the LOC and the competent French authorities with regard to the provision of individual or personal data for Guests. Not limiting the generality thereof, the Customer shall, in particular, provide MATCH Hospitality, immediately following any request by MATCH Hospitality, FIFA, any French authority and/or any third party authorised by FIFA and/or the LOC or by the applicable laws, with full details relating to its identity and the identity of each of its Guests, including but not limited to the Guest's name, passport/identity card numbers, nationality and date of birth and such other information and/or data as FIFA or MATCH Hospitality may require from time to time. The Customer agrees, if requested by MATCH Hospitality, to provide each of its Guests with the Ticket specifically allocated, by Ticket number or by block, seat or row number, to such Guest.
- 10.2. In the event that the Customer fails to provide the details set out in Section 10.1, MATCH Hospitality reserves the right (without prejudice to any other rights or remedies MATCH Hospitality may have) to withhold delivery of the Hospitality Packages until such data is provided, to cancel the relevant Hospitality Package(s) and/or to refuse entrance to the Stadium and/or any Hospitality Facility to any Customer or Guest for which data has not been provided, with no right to any refund. The Customer acknowledges and agrees that any Ticket and any other component of a Hospitality Package(s) thus cancelled may be made available for re-sale by MATCH Hospitality.
- 10.3. MATCH Hospitality or the FIFA World Cup™ Authority may carry out access controls and inspects at a Stadium and/or Hospitality Facility. In the event that a Customer or Guest attempts to use a Hospitality Package at a Stadium and/or Hospitality Facility and the personal details of such Customer or Guest do not match the data provided in respect of such Hospitality Package, MATCH Hospitality or the FIFA World Cup™ Authority expressly reserves the right to cancel the relevant Hospitality Package(s) and/or to refuse entrance to the Stadium and/or Hospitality Facility to the Customer or Guest, with no right to any refund. The Customer acknowledges and agrees that any such Ticket and other component of a Hospitality Package(s) may be made available for re-sale by MATCH Hospitality.
- 10.4. The personal data provided to MATCH Hospitality and/or any third party authorised by FIFA pursuant to these Sales Regulations will, subject to applicable law, be used, processed, stored, and transferred to third parties (including but not limited to cross-border transfer) designated by MATCH Hospitality and/or FIFA and/or the LOC (located both within and outside of Switzerland) in accordance with MATCH Hospitality's privacy policy (a copy of which is available from MATCH Hospitality on request) and for purposes relating to; (i) Hospitality Package sales and allocation procedures, (ii) any relevant safety and security measures, and (iii) rights protection measures in connection with the Matches. The Customer acknowledges its responsibility to obtain the consent of each Guest to use his personal data for the purposes described above.
- 10.5. Customers may update, correct or amend their personal data by contacting MATCH Hospitality in writing. If an Order Form is rejected by MATCH Hospitality or the Sales

Agreement is cancelled or terminated (for whatever reason), the Customer may request deletion of its personal data provided in connection with the Order Form by contacting MATCH Hospitality in writing.

11. Prohibition on the Resale and Transfer of Hospitality Packages

11.1. The Customer is prohibited from:

- (i) directly or indirectly conducting, allowing, permitting, authorising and/or approving:
 - a. any re-sale, or the offering for resale (whether online or offline), and/or
 - b. the exchange or other transfer or assignment of rights (other than the provision to a Guest) (whether online or offline);

of any Hospitality Package, Ticket, Hospitality Access Device, parking pass or other benefit or service provided in connection with a Hospitality Package, whether for any value of any kind or otherwise, including, without limitation, in connection with any separate transaction with any third party under which any value of any kind is transferred to the Customer in connection (whether direct or indirect) with the provision by the Customer of any Hospitality Package;

- (ii) directly or indirectly conducting, allowing, permitting or approving:

- a. any re-sale, or the offering for resale (whether online or offline), and/or
- b. the exchange or other transfer or assignment of rights (other than the provision to a Guest) (whether online or offline);

of any Ticket, whether for any value of any kind or otherwise, including, without limitation, in connection with any separate transaction with any third party under which any value of any kind is transferred to the Customer in connection (whether direct or indirect) with the provision by the Customer of any Hospitality Package; and

- (iii) acting, purporting to act, or advertising its ability to act, as an agent, facilitator or representative of a third party for the purchase, or purported purchase, of Hospitality Packages (or any component of a Hospitality Package) and/or Tickets by the third party.

11.2. The Customer shall ensure that any Hospitality Packages are only used by the Customer itself or by its Guests to which the Customer provides the Hospitality Packages.

11.3. The Customer shall ensure that none of its Guests resell, exchange or otherwise transfer, whether in whole or in part and whether for value or otherwise, any Hospitality Package, Ticket, Hospitality Access Device, parking pass or other benefit or service provided in connection with a Hospitality Package, and that all Guests are informed in writing by the Customer of this prohibition.

11.4. Any Customer or Guest who is entitled to use any component of a Hospitality Package must be the same person as the Customer or Guest who uses each of the corresponding components of the relevant Hospitality Package.

11.5. At no stage will a Guest become a party to the Sales Agreement or receive any rights under or in connection with the Sales Agreement or be entitled to any recourse against MATCH Hospitality or FIFA or any FIFA World Cup™ Authority under the Sales Agreement.

12. Use of Hospitality Packages

- 12.1. The Customer expressly acknowledges and agrees that the purchase of a Hospitality Package does not grant the right to, or permit the Customer and/or its Guest(s) to exercise, any marketing, advertising or promotional rights with respect to the FIFA Women's World Cup France 2019™ or any ancillary event, any Match, any national team, player or official participating in the FIFA Women's World Cup France 2019™, FIFA, MATCH Hospitality, the LOC or any other affiliated body or event.
- 12.2. The Customer shall not, and shall ensure that each of its Guests shall not, hold itself out as a sponsor of, or otherwise associate itself or its name, services or products in any manner whatsoever with, the FIFA Women's World Cup France 2019™ or any ancillary event, any Match, any national team, player or official participating in the FIFA Women's World Cup France 2019™, FIFA, MATCH Hospitality, the LOC or any other affiliated body or event.
- 12.3. The Customer shall not, and shall ensure that each of its Guests shall not, before, during and after the FIFA Women's World Cup France 2019™:
- (i) use a Hospitality Package or any component thereof for any marketing, advertising or promotional purposes including, but not limited to, use as a prize in competitions, games, lotteries, sweepstakes, or any other similar activity;
 - (ii) conduct any promotional, advertising or marketing activity in connection with the FIFA Women's World Cup France 2019™ or any ancillary event, any Match, any national team, player or official participating in the FIFA Women's World Cup France 2019™, FIFA, MATCH Hospitality, the LOC or any other affiliated body or event; or
 - (iii) conduct any activity which MATCH Hospitality or FIFA reasonably believes may lead to an association between the Customer, its Guest and/or the Customer's or its Guests' name, services or products and the FIFA Women's World Cup France 2019™ or ancillary event, any Match, any national team, player or official participating in the FIFA Women's World Cup France 2019™, FIFA, MATCH Hospitality, the LOC or any other affiliated body or event.
- 12.4. The Customer shall not, and shall ensure that each of its Guests shall not, develop, use or register any name, logo, trademark, symbol, service mark or other mark (including without limitation the official name and mascot of the FIFA Women's World Cup France 2019™) which may be inferred by the public as identifying with FIFA, the FIFA Women's World Cup France 2019™ or the LOC, including the words "World Cup", "Mundial", "FIFA", "Coupe du Monde", "Copa do Mundo", "Copa del Mundo", "WM" or "Weltmeisterschaft" (or any other term used in any language to identify the FIFA Women's World Cup France 2019™) or the development, use or registration of the year 2019 in connection with the French Federation, or any similar indicia or derivation of such terms or date in any language.
- 12.5. The Customer shall not, and shall ensure that each of its Guests shall not, bring or cause to have brought any promotional, advertising or commercial items of any kind into a Stadium or Hospitality Facility, including any banner, sign or leaflet for the purposes of display or distribution. By way of illustration only, the Customer and each of its Guests shall refrain from wearing, in any Stadium or Hospitality Facility, any clothing or materials which prominently features the name and/or logo and/or any other trademark of the Customer and/or its Guest(s) and which is intended to be worn as part of a group

wearing the same or similar clothing in a way which MATCH Hospitality or FIFA may regard as the conduct of a promotional, advertising or commercial activity.

12.6. The Customer shall not, and shall ensure that each of its Guests shall not, promote, sell, display or distribute any promotional, advertising or commercial items or services at any Stadium or Hospitality Facility, such as, without limitation, any drinks, food, souvenirs and clothing and flyers. All such items are subject to removal or confiscation by any FIFA World Cup™ Authority or, at the entrance of and within a Hospitality Facility, MATCH Hospitality, and any person engaging in such activities is subject to ejection from the Stadium and/or Hospitality Facility.

12.7. The Customer agrees and acknowledges that any violation by Customer and/or its Guests of the terms relating to the use of Hospitality Package pursuant to Clauses 12.1 to 12.6 above represents a material breach of these Sales Regulations by Customer. In such case:

- (i) MATCH Hospitality is entitled to terminate with immediate effect the Sales Agreement pursuant to Section 15.2 below;
- (ii) FIFA is entitled to exercise its rights pursuant to Sections 15.3 and 15.4 below; and
- (iii) the Customer agrees and acknowledges to be directly liable to FIFA under the Ticket sales agreement pursuant to Section 4.2 above for any direct and indirect damages suffered by FIFA, including but not limited to consequential damages, incidental damage, loss of profits, loss of revenues, indirect damages of whatsoever nature or punitive damages.

13. Acceptance of Risk, Limitations on Liability, Customer and Guest Responsibilities

13.1. The following limitations of liability apply with respect to all Hospitality Package components, including, but not limited to, Tickets.

13.2. TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, THE CUSTOMER AND EACH GUEST (IN ITS OWN NAME AND ON BEHALF OF ANY MINORS USING A HOSPITALITY PACKAGE BOUGHT BY IT AND SUCH MINOR'S PARENT OR LEGAL GUARDIAN) ACCEPTS ALL RISKS AND DANGERS WHICH IT MAY FACE OR ENDURE WHILE ATTENDING ANY MATCH OR PARTICIPATING IN ANY HOSPITALITY ACTIVITY AND WAIVES ANY CLAIMS AGAINST MATCH HOSPITALITY, THE MATCH HOSPITALITY SALES AGENTS AND THE FIFA WORLD CUP™ AUTHORITIES RELATING TO SUCH RISKS AND DANGERS. THE CUSTOMER AND EACH GUEST (IN ITS OWN NAME AND ON BEHALF OF ANY MINORS USING A HOSPITALITY PACKAGE BOUGHT BY IT AND SUCH MINOR'S PARENT OR LEGAL GUARDIAN) ACCEPTS THAT THERE ARE RISKS TO ITS PERSONAL SAFETY OR PROPERTY DAMAGE OR LOSS ON THE WAY TO OR FROM AND OUTSIDE OF OR WITHIN THE STADIUM, HOSPITALITY FACILITY AND ANY OTHER SITES. NOTHING IN THIS PARAGRAPH IS INTENDED TO REQUIRE A CUSTOMER OR GUEST TO ACCEPT RISKS OR DANGERS FROM, OR WAIVE RIGHTS TO DAMAGES, LOSSES, COSTS, EXPENSES, CLAIMS OR FEES ARISING FROM, THE GROSS NEGLIGENCE OR WILFUL MISCONDUCT OF MATCH HOSPITALITY, THE MATCH HOSPITALITY SALES AGENTS OR A FIFA WORLD CUP™ AUTHORITY.

13.3. SUBJECT TO SECTION 13.5 BELOW, MATCH HOSPITALITY, THE MATCH HOSPITALITY SALES AGENTS AND EACH OF THE RESPECTIVE ENTITIES REFERRED TO AS THE "FIFA WORLD CUP™ AUTHORITIES" HAVE INDEPENDENT ROLES AND RESPONSIBILITIES IN CONNECTION WITH THE FIFA WOMEN'S WORLD CUP FRANCE 2019™. NEITHER MATCH HOSPITALITY, THE MATCH HOSPITALITY SALES AGENTS OR ANY FIFA WORLD

CUP™ AUTHORITY SHOULD BE HELD RESPONSIBLE FOR THE ACTIVITIES OR OMISSIONS OF ANOTHER FIFA WORLD CUP™ AUTHORITY OR MATCH HOSPITALITY OR THE MATCH HOSPITALITY SALES AGENTS. MATCH HOSPITALITY, THE MATCH HOSPITALITY SALES AGENTS AND EACH FIFA WORLD CUP™ AUTHORITY IS RESPONSIBLE FOR ITS OWN ACTS AND OMISSIONS.

13.4. SUBJECT TO SECTION 13.5 BELOW AND TO THE EXTENT PERMITTED BY APPLICABLE LAW, MATCH HOSPITALITY SHALL NOT BE LIABLE TO THE CUSTOMER AND/OR ANY GUEST FOR ANY INDIRECT OR CONSEQUENTIAL LOSS (INCLUDING, WITHOUT LIMITATION, LOSS OF REVENUE, LOSS OF PROFITS, LOSS OF ANTICIPATED SAVINGS, LOSS OF GOODWILL OR LOSS OF REPUTATION) ARISING OUT OF OR IN CONNECTION WITH THE PERFORMANCE OR ANY BREACH OF THE SALES AGREEMENT AND THE MAXIMUM LIABILITY OF MATCH HOSPITALITY TO THE CUSTOMER AND/OR GUEST IN CONTRACT OR OTHERWISE UNDER OR IN CONNECTION WITH THE SALES AGREEMENT SHALL NOT EXCEED THE TOTAL PRICE PAID FOR HOSPITALITY PACKAGES BY THE CUSTOMER TO MATCH HOSPITALITY IN RESPECT OF THE SALES AGREEMENT.

13.5. NOTHING IN THE SALES AGREEMENT WILL AFFECT THE STATUTORY RIGHTS (INCLUDING CONSUMER RIGHTS IF AND WHEN APPLICABLE) OF ANY CUSTOMER OR GUEST OR EXCLUDE OR RESTRICT ANY LIABILITY FOR DEATH OR PERSONAL INJURY ARISING FROM THE NEGLIGENCE OR IMPROPER CONDUCT BY A FIFA WORLD CUP™ AUTHORITY, MATCH HOSPITALITY, THE MATCH HOSPITALITY SALES AGENTS OR ANY OTHER LIABILITY WHICH CANNOT BE EXCLUDED OR LIMITED UNDER APPLICABLE LAW.

13.6. THE CUSTOMER AND EACH GUEST IS RESPONSIBLE FOR THE USE OF ITS TICKET, PARKING PASS AND/OR HOSPITALITY ACCESS DEVICE. TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, THE CUSTOMER AND EACH GUEST INDEMNIFIES AND HOLDS HARMLESS MATCH HOSPITALITY, THE MATCH HOSPITALITY SALES AGENTS AND THE FIFA WORLD CUP™ AUTHORITIES FROM AND AGAINST ANY AND ALL CLAIMS, DAMAGES AND LIABILITIES SUFFERED AND/OR INCURRED IN CONNECTION WITH, ARISING OUT OF OR RESULTING FROM:

- (i) ITS USE OR MISUSE OF A TICKET, PARKING PASS AND/OR HOSPITALITY ACCESS DEVICE; OR
- (ii) THE USE OR MISUSE OF A TICKET, PARKING PASS AND/OR HOSPITALITY ACCESS DEVICE BY A MINOR IF THE TICKET AND/OR HOSPITALITY ACCESS DEVICE WAS PROVIDED BY THE CUSTOMER; OR
- (iii) THE USE OR MISUSE OF A TICKET, PARKING PASS AND/OR HOSPITALITY ACCESS DEVICE BY ANY OTHER THIRD PARTY WHICH HAS OBTAINED, DIRECTLY OR INDIRECTLY, A TICKET, PARKING PASS AND/OR HOSPITALITY ACCESS DEVICE THROUGH IT; OR
- (iv) A VIOLATION OF THE TICKET GTCS, THESE SALES REGULATIONS, THE STADIUM CODE OF CONDUCT AND/OR ANY OTHER RELEVANT LAWS, REGULATIONS OR BY-LAWS; OR
- (v) ANY OTHER HARMFUL CONDUCT IN CONNECTION WITH THE TICKET AND/OR HOSPITALITY ACCESS PASS.

THIS MEANS THAT IF A CUSTOMER OR ANY GUEST VIOLATES ANY TICKET, PARKING PASS AND/OR HOSPITALITY ACCESS DEVICE RELATED RULES, THE CUSTOMER MUST TAKE FULL FINANCIAL RESPONSIBILITY AND PAY FOR ANY DAMAGE, INCLUDING LEGAL COSTS, THAT MATCH HOSPITALITY, THE MATCH HOSPITALITY SALES AGENTS

AND/OR THE FIFA WORLD CUP™ AUTHORITIES MAY INCUR IN MANAGING OR RESOLVING THE PROBLEMS CAUSED BY THE VIOLATION.

13.7. THE CUSTOMER AND EACH GUEST IS RESPONSIBLE FOR THEIR PERSONAL ARRANGEMENTS CONNECTED TO THE HOSPITALITY PACKAGES (INCLUDING, WITHOUT LIMITATION, TRAVEL AND ACCOMMODATION) AND SUCH ARRANGEMENTS ARE ENTERED INTO BY THE CUSTOMER AND EACH GUEST AT THEIR OWN RISK AND MATCH HOSPITALITY SHALL NOT BE LIABLE FOR ANY COSTS OR LOSSES RELATING TO SUCH ARRANGEMENTS SUFFERED BY THE CUSTOMER AND ANY GUESTS.

14. Unforeseen Circumstances

14.1. If a Match is rescheduled or relocated owing to a Force Majeure Event, MATCH Hospitality shall use reasonable efforts to arrange for corresponding hospitality services and benefits to be provided at the rescheduled or relocated Match, but will have no obligation to do so. MATCH Hospitality reserves the right to make alterations to the times, dates and locations in connection with the delivery of hospitality benefits and services as a result of any such unforeseen circumstances.

14.2. Regardless of the availability of hospitality services and benefits, the rescheduling or relocation of any Match owing to a Force Majeure Event or another circumstance outside the control of MATCH Hospitality does not affect the validity of any Ticket for that Match (other than as specified in the Ticket GTCs). Tickets are exclusively governed by the Ticket GTCs with respect to the rescheduling or relocation of any Match.

14.3. If a Match or any part thereof is cancelled due to a Force Majeure Event (including but not limited to a safety and security concern or a decision made by FIFA, the LOC or any other FIFA World Cup™ Authority or the disqualification or withdrawal of a team), MATCH Hospitality shall refund a portion of the price of each affected Hospitality Package, such refund to be determined by reference to the prevailing circumstances (and to be subject to the deduction of all unrecoverable costs). Any such refund shall constitute the sole and exclusive remedy to which the Customer is entitled.

14.4. The cancellation of any Match or part thereof due to a Force Majeure Event (including but not limited to a safety and security concern or a decision made by FIFA, the LOC or any other FIFA World Cup™ Authority, or the disqualification or withdrawal of a team) does not affect the validity of any Ticket for that Match (other than as specified in the Ticket GTCs). Tickets are exclusively governed by the Ticket GTCs with respect to the cancellation of any Match.

15. Termination

15.1. In the event that any Customer fails to ensure that MATCH Hospitality receives, in full any amount due and payable, MATCH Hospitality reserves the rights specified in Section 6.7, including, without limitation, the right to terminate the Sales Agreement in full or in part.

15.2. The Customer agrees and acknowledges that, in the event of a violation or breach of any term of the Ticket GTCs, these Sales Regulations, the Stadium Code of Conduct or any other relevant laws, regulations or by-laws, MATCH Hospitality shall, in addition to all other rights and remedies that MATCH Hospitality may have, retain the right to:

- (i) terminate the Sales Agreement in whole or in part immediately without further notice;

- (ii) render null and void any applicable Hospitality Access Device;
- (iii) enforce the LOC's termination of the sale of the Ticket being part of the Hospitality Package and the LOC's right to render null and void the Ticket(s) comprised in the Hospitality Package;
- (iv) refuse entry into the Stadium and/or any Hospitality Facility to the offending Customer and/or Guest, or eject the Customer and/or Guest from the Stadium and/or Hospitality Facility;
- (v) enforce the Sales Agreement and/or claim damages; and/or
- (vi) notify governmental authorities of a violation of the provisions of the Ticket GTCs, these Sales Regulations, Stadium Code of Conduct, and/or the relevant laws or by-laws that correspond to violations of applicable criminal or other laws.

15.3. The Customer agrees and acknowledges that, in the event of a violation or breach of any term of the Ticket GTCs, or the Stadium Code of Conduct or any other relevant laws, regulations or by-laws, FIFA, the LOC or MATCH Hospitality acting on the LOC's behalf, shall, in addition to all other rights and remedies that the LOC may have, retain the right to:

- (i) terminate, in whole or in part, the direct agreement between the LOC and the Customer concerning the sales of the Ticket being part of the Hospitality Package;
- (ii) cancel, or render null and void, any Ticket being part of the Hospitality Package; and/or
- (iii) refuse entry into the Stadium and/or any Hospitality Facility to the offending Customer and/or Guest, or eject the Customer and/or Guest from the Stadium and/or Hospitality Facility.

15.4. The Customer agrees and acknowledges that:

- (i) MATCH Hospitality shall be entitled to terminate, in whole or in part, the Sales Agreement if the LOC has exercised any of its rights set out in Section 15.3 above; and
- (ii) the LOC shall be entitled to terminate the direct agreement between the LOC and the Customer concerning the sale of a Ticket being part of the Hospitality Package if MATCH Hospitality has exercised any of its rights set out under Section 15.2 above.

15.5. In addition to laws applicable in other countries, the French or Swiss governments may enact laws or regulations that make it a criminal offence to transfer and/or use Tickets or Hospitality Access Devices in violation of the Ticket GTCs, these Sales Regulations, the Stadium Code of Conduct, or any other relevant laws or by-laws. Customers and their Guests are advised to obtain information about applicable laws relating to Tickets and Hospitality Access Devices.

15.6. Further to other termination rights granted under the Ticket GTCs and the corresponding right to cancel Hospitality Packages reflected in these Sales Regulations, MATCH Hospitality shall have the right to cancel any Hospitality Package in the event of:

- (i) any insolvency, bankruptcy filing or liquidation of the Customer;

- (ii) the appointment of an administrator in respect of the Customer;
- (iii) the Customer entering into an arrangement with its creditors; or
- (iv) any other event which may give rise to the reasonable belief that the Customer will not be able to complete the full payment of the Hospitality Package purchase price;

provided that any such events occur prior to receipt by MATCH Hospitality of the full purchase price of the Hospitality Package.

15.7. In the event of termination of the Sales Agreement or cancellation of any Ticket being part of the Hospitality Package, any payment made by the Customer, whether in full or in part, will be retained by MATCH Hospitality and/or FIFA as partial compensation for the administration, cancellation fees and production costs and/or instead of damages or other compensation. MATCH Hospitality nevertheless retains the right to sue for a higher level of applicable damages.

15.8. The termination of the Sales Agreement for any reason whatsoever shall not affect any provision of the Sales Agreement which is intended to survive its termination, nor prejudice or affect the rights of either party against the other in respect of any breach of the Sales Agreement, or in respect of any monies payable by the Customer to MATCH Hospitality in respect of any period prior to termination.

16. Miscellaneous

16.1. Should any provision(s) of these Sales Regulations and/or the Sales Agreement be declared void, ineffective or unenforceable by any competent court, the remainder of the Sales Regulations and the Sales Agreement will remain in effect as if such void, ineffective or unenforceable provision(s) had not been contained.

16.2. The Sales Agreement (together with its component parts) has been drafted in English and translated into French. The Ticket GTCs may be translated into the three (3) other official FIFA languages and made available through FIFA.com. In the event of any discrepancy between the English and other language version of the GTCs or any other component part of the Sales Agreement, the English text will prevail and will be used to resolve all questions of interpretation and application.

16.3. Certain provisions of the Ticket GTCs and these Sales Regulations may be restated in a condensed format so that they may be printed, respectively, within the confined space allocated on the back of each Ticket and the Hospitality Devices. In the event of any doubt regarding the scope or meaning of the condensed provisions of the Ticket GTCs as located on the reverse side of any Ticket and these Sales Regulations as located on the reverse side of any Hospitality Devices, the full terms of the Ticket GTCs and these Sales Regulations will apply and will prevail over the condensed provisions.

16.4. MATCH Hospitality reserves the right to refuse (at its sole discretion) the purchase of Hospitality Packages by Customers who are the subject of football match banning orders or who are identified by FIFA or the LOC as being prohibited from any such purchase.

16.5. If there is any inconsistency between the provisions of these Sales Regulations and the Ticket GTCs with respect to any matter pertaining to the use of a Ticket at a Stadium, the Ticket GTCs shall apply and will prevail over the terms of the Sales Regulations.

- 16.6. The Sales Agreement and the Ticket sales agreement with FIFA pursuant to Section 4.2 above will be governed by, and interpreted in accordance with, the substantive laws of Switzerland and to the exclusion of the Vienna Convention on the International Sale of Goods.
- 16.7. To the fullest extent allowed by applicable law, and in the absence of amicable settlement, any disputes arising out of or in connection with the Sales Agreement and/or the Ticket sales agreement with FIFA pursuant to Section 4.2 above shall, unless otherwise determined by MATCH Hospitality or FIFA (if applicable), be resolved exclusively by arbitration in accordance with the Swiss Rules of International Arbitration of the Swiss Chambers of Commerce in force at the time when the Notice of Arbitration is submitted in accordance with these Rules. The number of arbitrators shall be three (3). The seat of arbitration shall be Zürich, Switzerland. The arbitral proceedings shall be conducted in English.
- 16.8. The Customer agrees to indemnify and hold harmless MATCH Hospitality and MATCH Hospitality Sales Agents and the FIFA World Cup™ Authorities, as well as their respective officers, directors, employees, representative or agents against any and all liabilities, obligations, losses, damages, penalties, claims, fines and expenses (including reasonable legal expenses) resulting from, arising directly out of, or directly attributable to:
- (i) any claim by any Guest against MATCH Hospitality (or any MATCH Hospitality Sales Agent) or a FIFA World Cup™ Authority in connection with any purported breach by MATCH Hospitality of the Sales Agreement;
 - (ii) any activity conducted by the Customer or any of its Guests which causes damage to MATCH Hospitality (or any MATCH Hospitality Sales Agent) or a FIFA World Cup™ Authority or to the enjoyment of Hospitality Packages by any other Customer or Guest; and
 - (iii) any activity conducted by the Customer or any of its Guests which infringes the intellectual property rights of MATCH Hospitality and/or FIFA;
 - (iv) any activity conducted by the Customer or any of its Guests which violates any applicable law, regulation, or by-law.
- 16.9. A notice under or in connection with the Sales Agreement must be in writing and must be delivered personally or sent by overnight mail delivery service or by fax or by PDF attached to an email to the party due to receive the notice. MATCH Hospitality's address, fax and email details are those specified in the Confirmation of Purchase. The Customer's address, fax and email details are those specified in the Order Form. Either party may amend such details by written notice to the other party.
- 16.10. The Sales Agreement shall not be amended or modified, and no provision hereof shall be deemed to have been waived by either party, except by a written instrument signed by both MATCH Hospitality and the Customer.

17. Definitions

"Acceptance of Terms and Conditions Box" means the tick box located on the check out page which reads substantially as follows: "I hereby accept and will comply with the Sales Regulations, Additional Terms and other requirements of the Application Process and Order Form."

"Accepted Card" means VISA or Mastercard credit or debit card.

“Additional Terms” means the Ticket GTCs and the Stadium Code of Conduct (as amended from time to time).

“Application Process” means the online application process under which the Customer applies for Hospitality Packages on the Webshop.

“Confirmation of Purchase” means MATCH Hospitality’s written confirmation and acceptance of the Customer’s offer to purchase the Hospitality Packages which is issued by MATCH Hospitality in accordance with Section 2.

“Customer” means any legal entity or individual duly identified in the Order Form, who purchases a Hospitality Package.

“FIFA” means the Fédération Internationale de Football Association (FIFA), the world governing body of Association Football.

“FIFA World Cup™ Authority” means any out of FIFA, the LOC, the LOC Ticketing Centre, the LOC Ticketing Office, the Stadium management and/or any French governmental entity responsible for safety and security in connection with the Matches, and their respective employees, volunteers, agents, representatives, officers and directors.

“Force Majeure Event” shall mean any event or circumstances which is beyond the control of MATCH Hospitality, FIFA, the LOC or another FIFA World Cup™ Authority including but not limited to a storm, earthquake, flood or other act of God, war, invasion, act of foreign enemy, hostilities (whether war be declared or not), civil war or strife, riot, national or local state of emergency, plague, act of terrorism, rebellion, strikes, lock-outs or other industrial disputes, acts of governments or other prevailing authorities, or any requirement, whether operational, organisational or other, of any FIFA World Cup™ Authority.

“Guest” means any individual invited by the Customer and to whom a Customer provides a Hospitality Package which has been sold to the Customer by MATCH Hospitality.

“Hospitality Access Device” means the device pass, badge and/or wristband issued by MATCH Hospitality which identifies the holder and will seek to entitle the holder (being only the Customer or a Guest) to access Hospitality Facilities.

“Hospitality Facility” means any location or facility at the site of a Stadium to which Customers and Guests are admitted, by virtue of the rights afforded by a Hospitality Package, to enjoy the provision of official FIFA Women’s World Cup France 2019™ hospitality services and benefits.

“Hospitality Package” means any official hospitality package created by MATCH Hospitality comprising a Ticket and certain Match-day hospitality benefits and services to be provided at any Hospitality Facility in connection with the FIFA Women’s World Cup France 2019™. Hospitality Packages do not include services or benefits provided other than at a Hospitality Facility, such as (without limitation) ground transportation, air travel or accommodation services.

“LOC” means the FIFA Women’s World Cup France 2019™ organising committee.

“Match” means any football match comprising one of the fifty-two (52) matches scheduled to comprise the FIFA Women’s World Cup France 2019™ football tournament.

“MATCH Hospitality” means MATCH Hospitality AG of Tödistrasse 17, 8002 Zurich, Switzerland.

“MATCH Hospitality Sales Agent” means any third party sales agent appointed by MATCH Hospitality to provide certain sales services to MATCH Hospitality in connection with the sale of Hospitality Packages.

“Order Form” means the online order form for the purchase of Hospitality Packages on the Webshop.

“Product Description” means the description of each Hospitality Package, or series of Hospitality Packages which are the subject of any Confirmation of Purchase.

“Sales Agreement” means the agreement between MATCH Hospitality and the Customer for the purchase of Hospitality Packages, as more fully described in Section 4.

“Sales Regulations” means these regulations governing the sale through the Webshop and use of Hospitality Packages.

“Suite” means an elevated box or suite which is customarily an enclosed private or collective compartment inside the Stadium, with direct access to guests’ seats, which are separated from other seats in the Stadium.

“Stadium” means any stadium (including the entire surrounding and adjacent areas which are under the control of FIFA) at which a Match takes place.

“Stadium Code of Conduct” means the applicable safety and security measures adopted by FIFA, the LOC or any other FIFA World Cup™ Authority as reflected in the Stadium-specific code of conduct (and which shall be provided by FIFA from time to time).

“Ticket” means any physical device (in whatever form FIFA may decide) which is issued by FIFA (or a third party authorised by FIFA) and which entitles its holder to access the Stadium on a Match day and to view a Match “live” and in person from a seat.

“Ticket GTCs” means the Ticketing General Terms and Conditions for the FIFA Women’s World Cup France 2019™, representing the general terms and conditions issued by FIFA which apply to the use of any and all Tickets, which are, among others, binding on, and enforceable against, any person purchasing, holding or using a Ticket, including any Ticket being part of a Hospitality Package.

“Webshop” means the MATCH Hospitality online sales shop for Hospitality Packages under which potential Customers can apply for Hospitality Packages.

Table of Contents

Ticketing General Terms and Conditions	1
FIFA Women's World Cup France 2019™	1
SPECIFIC CONDITIONS RELATED TO THE TICKETING AGENT	5

Ticketing General Terms and Conditions

FIFA Women's World Cup France 2019™

1. Any use of FIFA Women's World Cup France 2019™ ("**Competition**") match tickets (in the form of a paper ticket or other device) ("**Tickets**") and the terms of admission to any stadium at which a specific Competition match ("**Match**") is taking place shall be subject to the following General Terms and Conditions ("**GTCs**") and such other rules, including the stadium regulations ("**Stadium Regulations**"), (collectively being the "**Rules**"), as may be established by the Fédération Internationale de Football Association ("**FIFA**"), the Local Organising Committee for the Competition ("**LOC**"), the Competition ticketing agent, police and law-enforcement officials, and the stadium owner (such parties collectively being the "**Authorities**").

2. FIFA is the sole owner of the Competition and has appointed the LOC to administer all matters relating to ticketing in respect of the Competition, including matters relating to the application, sale, allocation and distribution of Tickets.

3. By completion and submission to the LOC of an online or hard copy ticket application, each person or entity who applies for Tickets ("**Ticket Applicant**"):

- i. will be deemed to have read, understood and accepted these GTCs and the Rules; and
- ii. undertakes that each individual receiving a Ticket through the Ticket Applicant will have read, understood and accepted these GTCs and the Rules prior to receiving a Ticket.

4. Anyone who purchases, holds or uses a Ticket ("**Ticket Holder**") will be deemed to have fully and irrevocably agreed with FIFA and the LOC to accept these GTCs and the Rules. For that purpose, certain provisions of these GTCs and the Rules will be restated in a condensed format on the back of each Ticket.

5. A Ticket must be purchased for each person who wishes to attend a match regardless of age. This means that any children and adolescents, regardless of age, require a Ticket to enter the stadium to attend a Match and must be seated in their own seat.

6. Ticket Applicants must apply for Tickets by submitting a ticket application in such form as made available by the LOC online at <https://tickets.fwwc19.fr> or by other such means as communicated by the LOC.

7. All Ticket sales are final. Ticket Holders cannot elect to cancel a purchase or return Tickets after conclusion of the sale. The LOC will only issue refunds in certain limited circumstances as specified by FIFA and/or the LOC or as required by applicable laws. If refunds are authorised, no other related costs or expenses will be reimbursed. Refunds shall only be made directly to the Ticket Applicant in respect of the applicable Ticket(s). Under no circumstances shall a Ticket Holder not being a Ticket Applicant be entitled to any refund or further compensation.

8. Each Ticket Holder shall be deemed to have given his or her consent to the Authorities for the use of any personal or other information appearing on the ticketing website and/or ticket application form or otherwise disclosed by such person to any of the Authorities, for the sole purposes of enabling that person to use the Ticket, including allowing him/her access to the stadium.

9. A Ticket constitutes a revocable authorisation. In addition to other available remedies (which may include legal action against any person who infringes these GTCs and/or the Rules), the Authorities shall have the right to cancel and/or require the return of Tickets, and/or refuse admission or expel a person from the stadium if he or she is in violation of these GTCs or the Rules, without any refund.

10. Ticket Applicants are prohibited from transferring Tickets to other persons except to privately invited guests of the Ticket Applicant, being family members or with whom there is a pre-existing relationship. In such cases, a Ticket may only be transferred to a Ticket Applicant's guest free of charge or for a price no greater than the price of the Ticket charged to the Ticket Applicant by the LOC. In all other cases, Ticket Holders may not return, exchange, resell or transfer a Ticket in any way (pursuant to French law of 27 June 1919) without the specific prior written consent of FIFA and/or the LOC.

11. Tickets may not be used for advertising, sales promotion or any other commercial purposes (including, but not limited to, offers for sale, use as part of an unauthorised hospitality package, use as a premium, give-away or prize in a competition or sweepstake) without the prior written approval of FIFA. In the event that Tickets are used for such purposes without FIFA's prior written approval, such Tickets may be cancelled by FIFA and/or the LOC at its sole discretion and the Ticket Holders of those Tickets refused entry to the stadium.

12. Each Ticket Holder shall treat his or her Ticket with care and keep it in a safe location at all times. The Authorities will not replace any Tickets, irrespective of the reason for the replacement request, such as lost or stolen Tickets. Tickets will be void if falsified, modified or declared stolen. Altering or damaging a Ticket in any way may therefore result in entry to a stadium being refused. Neither FIFA nor the LOC will be liable for any lost, stolen or damaged Tickets.

13. Ticket Holders assume any and all liability and waive any and all claims for harm, loss or damage, including, but without limitation to, bodily harm and property damage or loss, that may result from attending the Competition, whether occurring before, during or after the Competition, unless the liability, harm, loss or damage is caused by the wilful misconduct or gross negligence of one (or more) of the Authorities, in which case the liability shall be limited to one (or more) of the Authorities that acted with wilful misconduct or gross negligence.

14. Except as provided herein or as expressly permitted by FIFA (for example, by way of accreditation), Ticket Holders are PROHIBITED from recording, transmitting, or in any other manner disseminating over any media (including, but without limitation to, all forms of television, radio, the internet, mobile devices, newsletters or newspapers), any image (whether in the form of still, moving or rapid sequence pictures), sound, text or description or result of any Match of the Competition, in whole or in part, and from assisting any other person(s) in the conduct of such activities. FIFA and the LOC reserve the right to prevent a Ticket Holder from bringing into, or using in any stadium where a Match is being played, any equipment or device capable of being used for any of the activities identified above.

15. Ticket Holders may undertake the activities described in paragraph 14 above for private, non-commercial use, but must not allow such activities to be commercially exploited (or to be exploited in such a way as to materially dilute the commercial rights of FIFA and/or the LOC) by any entity without the prior written approval of FIFA. All copyright, database rights and any other intellectual property rights in any recording and/or transmission that is not expressly permitted under paragraphs 14 and/or 15 is assigned (by way of present assignment of future rights) to FIFA. Ticket Holders further agree (if and whenever required to do so by FIFA) to promptly execute all instruments and do all that is necessary to vest the right, title and interest in such rights to FIFA absolutely and free of all encumbrances and other charges.

16. Each Ticket Holder shall be deemed to have given his or her unconditional, irrevocable consent (or, where the Ticket Holder is a minor, his/her representative shall be deemed to have given his/her unconditional, irrevocable consent) to the use by FIFA or its designees, in perpetuity, for commercial purposes or otherwise, free of charge or any compensation, of his or her voice, image and likeness in live or recorded video display, broadcast or other transmission or recording, photographs, or any other media now or hereafter existing, taken or recorded in connection with the Competition. Each Ticket Holder waives in advance all rights and actions seeking to oppose such use, subject to applicable laws.

17. For the purposes of security and the orderly and smooth implementation of the Competition, the Ticket Holder must at all times follow the orders of the Authorities and any other security staff, police, and stadium administration where the Competition is taking place. If requested by the Authorities, all persons shall be required to cooperate in respect of providing evidence of identity, conducting inspections of personal belongings, confiscation of prohibited items, and/or body checks.

18. Ticket Holders acknowledge that, for their security, the stadium may be equipped with a CCTV system under the control of Judicial Police Officers and likely to be used in case of criminal prosecution. A right of entry is provided for under article L253-5 of the "Code de la sécurité intérieure" (French internal security code). It is recommended to take one's seat at least 30 minutes before the start of the event. No re-entry will be allowed. Entry to the site and/or access to numbered seats are not guaranteed after the start time of the event and this does not give individuals the right to a refund.

19. It is prohibited to take into the stadium where any Match is being played any object that could constitute a weapon or any ostensibly visible promotional, commercial, political or religious item of whatever nature including, but not limited to, banners, signs, symbols and leaflets. In accordance with articles L332-3 to L332-16 of the "Code du Sport" (French sports code), it is prohibited to take into the stadium i) any object that could constitute a weapon or any item that could impair enjoyment, comfort and safety; ii) any ostensibly visible promotional, commercial, political or religious item of whatever nature; or iii) any other items forbidden by the Stadium Regulations. Any person infringing this provision shall be liable to proceedings, including criminal proceedings. Entrance to the stadium shall be refused to inebriated persons. Animals shall not be admitted inside the stadium, apart from service and guide dogs under French law (see article 88 of law no. 87-588 of 30 July 1987).

20. FIFA and the LOC reserve the right to make alterations to the times, dates and locations of any Match in the event of any unforeseen circumstances, including but without limitation to, events of force majeure, concerns over safety and security, or as a result of decisions taken by the Authorities in relation to such circumstances. In the event of an alteration to the times, dates and venues of a Match for any reason, including those mentioned above, the Ticket Holder shall be entitled to receive a Ticket, of the same category as the Ticket Holder's original Ticket, for the re-arranged Match, if possible. In the event that a Match, or a re-arranged Match, is cancelled or there is no Ticket available for the re-arranged Match, the Ticket Applicant will be reimbursed for the face value of the Ticket.

21. Should any provision(s) of these GTCs be declared unenforceable by any court of competent jurisdiction, the remainder of these GTCs shall remain in effect as if such invalid or unenforceable provision(s) had not been contained.

22. These GTCs have been prepared in English and French. In the event of any discrepancy between the English and French texts, the French text will always prevail and will always be used to solve doubts of interpretation and application.

23. To the extent allowed by applicable laws, these GTCs will be governed exclusively by, and interpreted in accordance with, the laws of France.

24. The Ticket Holder agrees that, in connection with any dispute regarding the use of a Ticket or attendance at the Competition, with respect to any Match held in France, the Ticket Holder shall seek to resolve such dispute amicably with the LOC and, if unable to do so, shall submit the dispute to the competent court of France, under the sole jurisdiction of such court for such purpose.

SPECIFIC CONDITIONS RELATED TO THE TICKETING AGENT

These Specific Conditions related to the Ticketing Agent ("**Specific Conditions**") should be read in conjunction with the General Terms and Conditions ("**GTCs**") for the FIFA Women's World Cup France 2019™ ("**Competition**").

You are using the TICK&LIVE distance selling service. These Specific Conditions apply to the online sale of tickets for the Competition to the exclusion of all other conditions, in particular those in force at partner points of sale. The activities proposed also include internal regulations specific to the Local Organising Committee for the Competition ("**LOC**" or "**organiser**") reflected in the GTCs. TICK&LIVE only intervenes through the LOC. Consequently, these Specific Conditions only concern ticketing services and not the Competition itself. They are systematically brought to the attention of each purchaser to enable him/her to place an order. Accordingly, the fact of placing an order implies the full and unreserved acceptance by the purchaser of these Specific Conditions.

For all events and whatever the venue, the spectator must comply with the internal regulations of the venue in question. Anyone who does not comply with these internal regulations may be refused entry to the stadium or be expelled without being entitled to reimbursement of their ticket. Stadium access is prohibited to persons subject to a judicial or administrative stadium ban (see article L332-16 of the "Code du Sport" (French sports code)). The ticket holder undertakes to comply with the laws and regulations applicable to safety in sports venues, and in particular the provisions of articles L.332-3 to L.332-16 of the French sports code. Any person infringing this provision shall be liable to proceedings, including criminal proceedings. The public is informed that, for its security, the stadium may be equipped with a CCTV system under the control of Judicial Police Officers and likely to be used in case of criminal prosecution. A right of entry is provided for under article L253-5 of the "Code de la sécurité intérieure" (French internal security code). It is recommended to take one's seat at least 30 minutes before the start of the event. No re-entry will be allowed. Entry to the site and/or access to numbered seats are not guaranteed after the start time of the event and this does not give individuals the right to a refund. TICK&LIVE may not be held liable for any incident related to the event.

1. PRICE AND NUMBER OF SEATS

The prices of the events are shown in euros, including all taxes, excluding processing and shipping costs indicated at the time of the booking. Different types of tariffs may be offered to you depending on the event. The total number of seats in cumulative bookings permitted per person is at the discretion of the organiser and is indicated for each event. All orders, irrespective of their origin, are only payable in euros. TICK&LIVE and the organiser reserve the right to change prices at any time, but the products will be invoiced on the basis of the rates in force at the time of the registration of the order. Event tickets remain the property of the organiser of the event until the price is fully and definitively cashed in by TICK&LIVE.

2. AVAILABILITY

Bookings for events are made in real time. In this context, our server informs you in real time about the availability of the tickets when placing your order. In the event of unavailability, our server automatically offers you the best remaining seats. The basket allows you to check that the seats allocated to you correspond to your wish. In fact, if the desired number of seats exceeds the number of seats remaining in the chosen category, it is possible that, taking into

account, above all, the number of seats requested, you will be allocated seats divided between the desired category and other categories or that the seats allocated to you are not side by side. If these seats do not suit you, you can cancel them by clicking on the corresponding "Cancel" button.

3. STADIUM SEAT MAP AND LOCATION OF SEATS

In the course of your booking, if your seats are numbered, they may be indicated on a stadium seat map plan, if it is available. The location of your seat on this plan is provided as an indication, in the most representative way possible. However, depending on the actual size of the stadium seat map depicted on the plan, the location could either indicate the precise seat or an area of the room in which the seats are located. The stadium seat map plan is in no way a commitment on our part to the actual location of your seats.

4. PLACING ORDERS

Orders made by the customer are made via the electronic order form available online on the ticketing website. The sale is deemed to have been received upon receipt of the purchase order by TICK&LIVE. The customer agrees, prior to any order, to complete the requested information on the online form available on the website. The customer attests to the veracity and accuracy of the information transmitted. The procedure for placing orders includes the following steps: searching for and selecting the event for which the order is placed; verification of the details of the order, its total price and correction of any errors; confirmation of the order; provision of the customer's contact details; consultation and acceptance of the general terms and conditions of sale; payment of the order by the customer. The customer's order is subject to an acknowledgement of receipt.

5. RECORD-KEEPING

In accordance with article L.134-2 of the "Code de la consommation" (French consumer code), TICK&LIVE shall maintain the written record of the consumer's order for an amount greater than or equal to 120 euros for a period of ten years from the date of the order and guarantee him/her access to it at any time during the same period.

6. PAYMENT METHOD

The only mode of payment available is by bank card. This mode of payment allows you to book your tickets online definitively and immediately. Only cards that are part of the Carte Bleue network are accepted. For any payment by bank card, the bank card is debited upon final validation of the order. The debiting of the bank card is independent of the actual collection of the tickets. In any event, the tickets are paid for even if you do not collect them.

7. PAYMENT AND PERSONAL DATA SECURITY

TICK&LIVE has entrusted its payment system to Adyen, a provider specialised in securing online payments. TICK&LIVE guarantees total confidentiality of your bank details, secured by SSL, which systematically checks the validity of the access rights during your payment by bank card and encrypts all exchanges in order to ensure their confidentiality. The personal information that you provide allows us to successfully carry out your transaction. In addition, this data, once stored, following the creation of your account, allows you to make faster future transactions. It also allows the organiser or TICK&LIVE to send you your tickets, and possibly contact you, in the event of a cancellation or modification of the date, time or venue of an event for which you have reserved seats. We may have to ask you, by email or by telephone, to provide additional information on the identity of the purchaser (identity card) and the identity of the holder of the bank card that has been used for payment, depending on the

amount of your order and the validity of your address . At any time, you have the right to access and rectify your data by sending an email to the organiser's address: tickets@loc2019.fr (see article 34 of the French data protection act" of 6 January 1978).

The information requested from the customer is required for the processing of his/her order and will be communicated to TICK&LIVE. The organiser may also use such information to request that the customer complete a Competition satisfaction survey. In the absence of information, TICK&LIVE will not be able to register an order. TICK&LIVE is a subcontractor within the meaning of article 35 of French law no. 78-17 of 6 January 1978 and acts on behalf of and on the instructions of the organisers with whom the customer is placing the order. The customer is informed that all personal data collected will be processed automatically by the processing manager who is the organiser with whom the customer has placed his/her order. The customer may write to the organiser with whom he/she is placing an order, whose contact details are indicated on their website in the Legal Notices section, to exercise his/her right of access, asking questions, objection on legitimate grounds and rectification with regard to the information concerning him/her and subject to processing by the organiser concerned, under the conditions provided for by French law no. 78-17 of 6 January 1978. The customer has the right to object, free of charge, to the data concerning him/her being used for marketing, notably commercial, purposes. Cookies record certain information stored in the memory of the consumer's disk drive. In no case do cookies contain confidential information, such as the name or the bank card number of the consumer, but allow you to save the items selected during previous visits.

The information gathered during this process is collected and processed in accordance with French law no.78-17 of 6 January 1978 as amended, and Regulation (EU) 2016/679 (General Data Protection Regulation) of the European Parliament and of the Council.

8. CONFIRMATION

When you click on the "Confirm" button at the end of the order process, you agree to accept, by ticking the "I accept the general terms and conditions of sale" box, all the general terms and conditions of sale fully and unreservedly. The data recorded by TICK&LIVE constitutes evidence of all transactions made between TICK&LIVE and its customers.

In accordance with article L221-28-12 of the French consumer code, tickets ordered and cashed are not subject to a right of withdrawal. Any order validated is firm and final.

9. RESALE SERVICE

According to article 313-6-2 of the "Code pénal" (French criminal code), it is prohibited to regularly sell, provide on a selling platform, expose to sales, cede tickets or provide means to sell or cede tickets to a sports, cultural or commercial event, or a live show, without the authorisation of the producer, organiser or owner of exploitation rights of this event or show.

Without prejudice to the foregoing, only in the event where a resale service is enabled on the official ticketing website (<https://tickets.fwwc19.fr>) and as of the enabling date, any physical person who purchased tickets through TICK&LIVE on the official ticketing website (<https://tickets.fwwc19.fr>) may make use of the resale service operated by TICK&LIVE.

Only the owner of the ticketing account linked to the order can resell his/her tickets using the resale service on the same website.

Tickets can be resold in their full package or individually.

The initial purchaser (physical person who purchased tickets before putting them on the resale system) may ask for a refund from TICK&LIVE on the sole condition that the ticket was indeed successfully resold through the resale service enabled on the official website (<https://tickets.fwwc19.fr>).

The initial purchaser will be refunded the face value of his/her ticket if successfully resold (minus a commission).

10. OBTAINING TICKETS

The organiser shall determine the method by which you may obtain your tickets, which is linked to the period between the date of the booking and the date of the event. Immediate payment by bank card, the only payment method proposed, may make it possible, depending on the decision of the organiser, to choose between your tickets being shipped, collecting them at a point of sale and printing them at home. Shipping, where this method of obtaining the tickets is authorised by the organiser, is made by registered post (subject to shipping and administration costs determined by the organiser and indicated at the time of booking) in the case of non-numbered tickets or passes. In the case of numbered tickets, the choice between basic postage and registered postage may be offered to you at the organiser's discretion (subject to shipping and administration costs set by the organiser and indicated at the time of booking).

11. CONDITIONS SPECIFIC TO PRINTING TICKETS AT HOME (E-TICKETS)

Each e-ticket has a barcode allowing access to the event to a single spectator. In the event of loss, theft or reproduction of a valid ticket, only the first ticket holder will be able to access the event as he/she is presumed to be the legitimate holder of the e-ticket. The purchaser remains responsible for the use of his/her e-ticket(s). The e-ticket is only valid if it is printed in its entirety on A4 white paper, blank on front and back, without changing the print size in portrait format (vertical) with a printer or laser printer; no other medium (electronic, PC screen, mobile screen, etc.) is accepted. E-tickets must have a good print quality. Partially printed, soiled, damaged or illegible e-tickets will not be accepted and will therefore be considered invalid. In case of poor print quality, you must print out your e-ticket again in order to obtain a good print quality. TICK&LIVE declines all liability for any defects arising from your ticket printing. The e-ticket is not exchangeable or refundable. It is personal and not transferable. During checks at the entrance to the event venue, a valid official ID document can be requested to identify the e-ticket purchaser. This e-ticket is only valid for the venue, session, place, date and time specified. In all other cases, this ticket will not be valid. You must retain this ticket for the duration of your presence at the event venue. In the event of loss or theft, TICK&LIVE declines all responsibility for the unlawful use of the ticket.

12. AGREEMENT ON PROOF

Records stored in the TICK&LIVE IT systems will be stored under reasonable security conditions and deemed as evidence of communications, orders and payments.

FIFA WOMEN'S WORLD CUP FRANCE 2019™
OFFICIAL HOSPITALITY PROGRAMME
PRODUCTS AND SERIES

HOSPITALITY PRODUCTS

MATCH Private Suite



Preferential & private

- Exclusive use of the private suite. Price varies according to number of seats.
- Private suite guests are afforded direct access to their stadium seats, which are located in front of the suite. Seat views depend on suite location.
- A superb selection of freshly prepared food and premium beverages. Service is available before, after and during the match.*
- Stylish décor and interior design.
- Exclusive commemorative gifts.
- Dedicated welcome area with hostesses.
- Preferential parking.

*Hospitality opening and closing hours are usually 2h before and 1h after the match. Subject to change.

MATCH Shared Suite



Preferential & Social

- A shared suite experience offering direct access to your stadium seats, which are in front of the suite. Seat views depend on suite location.
- A superb selection of freshly prepared food and premium beverages. Service is available before, after and during the match.*
- Stylish décor and interior design.
- Exclusive commemorative gifts.
- Dedicated welcome area with hostesses.
- Preferential parking.

*Hospitality opening and closing hours are usually 2h before and 1h after the match. Subject to change.

MATCH Club



Fit for true fans

- Category 1 match ticket.
- A shared hospitality experience within the stadium.
- Hospitality service with a deli-style snack menu, and drinks before and after the match*.
- Standing tables, TV screens and a pub-style bar
- Commemorative gift.
- Dedicated welcome area with hostesses.
- Parking.

*Hospitality opening and closing hours are usually 2h before and 1h after the match. Subject to change.

HOSPITALITY SERIES

Final Round Series:

Your place in the knock-out stages of the competition, including both Semi-final matches and the Final. All three matches will be hosted in Lyon.



All Hospitality Categories and Series are subject to availability and are sold pursuant to the terms of the FIFA WOMEN'S WORLD CUP FRANCE™ Hospitality Sales Regulations and MATCH Hospitality's service level criteria identified above.

The Customer acknowledges and agrees that all parking passes: (i) are subject to availability and final confirmation by MATCH Hospitality, (ii) must be specifically requested in writing by the Customer, and (iii) will, unless MATCH Hospitality determines otherwise (at its sole discretion), be allocated on the basis of one (1) automobile space per match for every four (4) hospitality packages purchased per match or one (1) bus space per match for every forty (40) hospitality packages purchased per match.